CUTOMER

LOGIN

REGISTERED ?

SIGN UP

PRODUCTS

TYPE OF REQUEST

SERVICE

FILL THE BASKET

TERMS & CONDITIONS ACCEPTANCE

INTEGRATION WITH ORACLE

RECOMMED A SERVICE

YES

NO

DISCOUNT CODE

HOLD THE BASKET AND SEND REMINDER IN WHATSAPP/ EMAIL

NO

PAYMENT?

YES

SERVICE OR PRODUCT OR BOTH

SERVICE

THE TEAM DETAILS AND THE SCHEDULE SENT TO CUSTOMER

SERVICE EVALUATION

BOTH

INVOICE TO EMAIL/ WHATSAPP

IF THE PRODUCT HAS WARRANTY THE SERIAL NUMBER SHOULD BE MENTIONED IN THE INVOICE

PRODUCT

APPROX DELIVERY TIME

SEND TRANSFER ORDER TO STORE

PREPARING THE SHIPMENT

INTEGRATION TO SEND DATA OF DRIVER TO ORACLE

ASSIGN IT TO DRIVER(INTERNAL OR EXTERNAL)

SHIP IT

DID THE CUSTOMER RECEIVE THE RIGHT ORDER?

YES

NO

EVALUATION

DRIVER EVALUATION

SERVICE EVALUATION AND FEEDBACK

RETURN WITH DRIVER OR GIVE BACK TO THE NEAREST BRANCH THEN NOTIFICATION SHOULD BE SENT TO CUSTOMER

MATERIAL SHOULD BE RECEIVED FROM STORE

QUEUE

GIVE DISCOUNT CODE

CHOOSE PERIOD TIME

CHOOSE NUMBER OF VISITS

NEW

NEW

NEW OR RENEW CONTRACT

RENEW

THE SAME PERIODE OR NEW

THE SAME

ASSIGN FOR THE AVAILABE DATES AND FIX THE VISIT DAYS

ENTER INPUT(POOL SIZE, LOCATION & UPLOAD PHOTO OF THE POOL OR PUT THE STATUS OF THE POOL BY CHECK LIST PROVIDED BY OUR TEAM)

PREPARE A SCHEDULE FOR ALL THE VISITATION DURING THE CONTRACT

AUTO ASSIGNED THE TEAM AS PER THE LOCATION

SCHEDULE SHOULD BE UPLOADED AS PER NEIGHBORHOOD

MAINTENANCE

TYPE OF SERVICE

TYPE OF MAINTAINANCE

PERIODIC MAINTENANCE

EMERGENCY MAINTENANCE

CHOOSE STATUS OF THE EMERGENCY

ENTER INPUT(POOL SIZE, LOCATION & UPLOAD PHOTO OF THE POOL OR PUT THE STATUS OF THE POOL BY CHECK LIST PROVIDED BY OUR TEAM)

NEW POOL

PRICE LIST FOR INSTALLATION EACH PRODUCT

INSTALLATION

CLEANING FOR SINGLE TIME OR MULTIBLE

CHOOSE NUMBER OF VISITS

ENTER INPUT(POOL SIZE, LOCATION & UPLOAD PHOTO OF THE POOL OR PUT THE STATUS OF THE POOL BY CHECK LIST PROVIDED BY OUR TEAM)

QUOTATION MADE BY THE INPUT

QOUTATION WILL BE SENT TO CUSTOMER

TYPE OF POOL

CONCRETE

FIBERGLASS

INSERT DIMENSIONS

SHAPES

CHOOSE TILES

GIVE A 3D SIMULATION DESIGN

LOCATION OF PUMP ROOM AND DISTANCE FROM POOL

UNDERGROUND

ABOVE GROUND

RECOMMEND EQUIPMETS SPECIFICATIONS

EQUIPMENT CHOOSE

RECOMMENDED BY COMPANY

CHOSEN BY CUSTOMER

PREPARE QUOTATION

MANUAL APPROVAL BY SUPERVISOR

APPROVED

REJECTED

SEND TO CUSTOMER

MANUAL PREPARATION OF QUOTATION